

A healthcare professional in blue scrubs and glasses is holding the hand of a patient lying in a hospital bed. The scene is set in a clinical environment with a white wall and a green-framed chart in the background. The image has a light blue overlay.

 MIND24-7

The RIGHT help.
RIGHT when it is needed.



MIND24-7

Filling the Gap in Behavioral Health

When people in crisis need access to behavioral health, they often must choose between navigating an expensive and clinically wasteful emergency room/inpatient hospitalization path or relying on telepsych services that can't fully address all the patient's needs.

MIND 24-7 provides a better CHOICE

Improved Outcomes.
Improved Patient Experience.
Lower Costs to the System

Principles for MIND 24-7



We always accept everyone

- All acuity and diagnoses for psychosocial needs
- All payor sources and situations including uninsured
- Children and teens as well as adults



Clinical need drives our actions

- We will focus on getting the patient safe and stable and then determining the best future pathway for them
- Contracts and billing procedures will not drive clinical decisions
- Outcomes matter more than the process

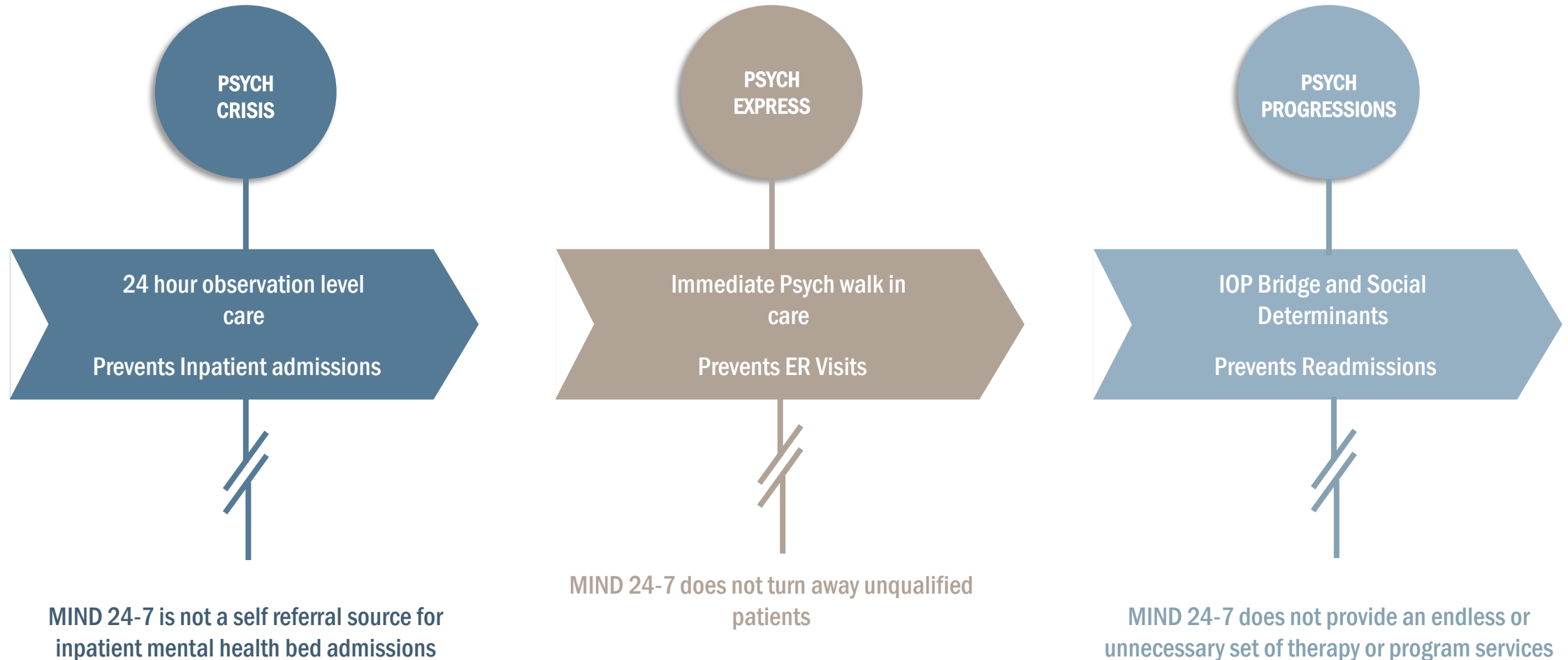


Build the best ecosystem for the community

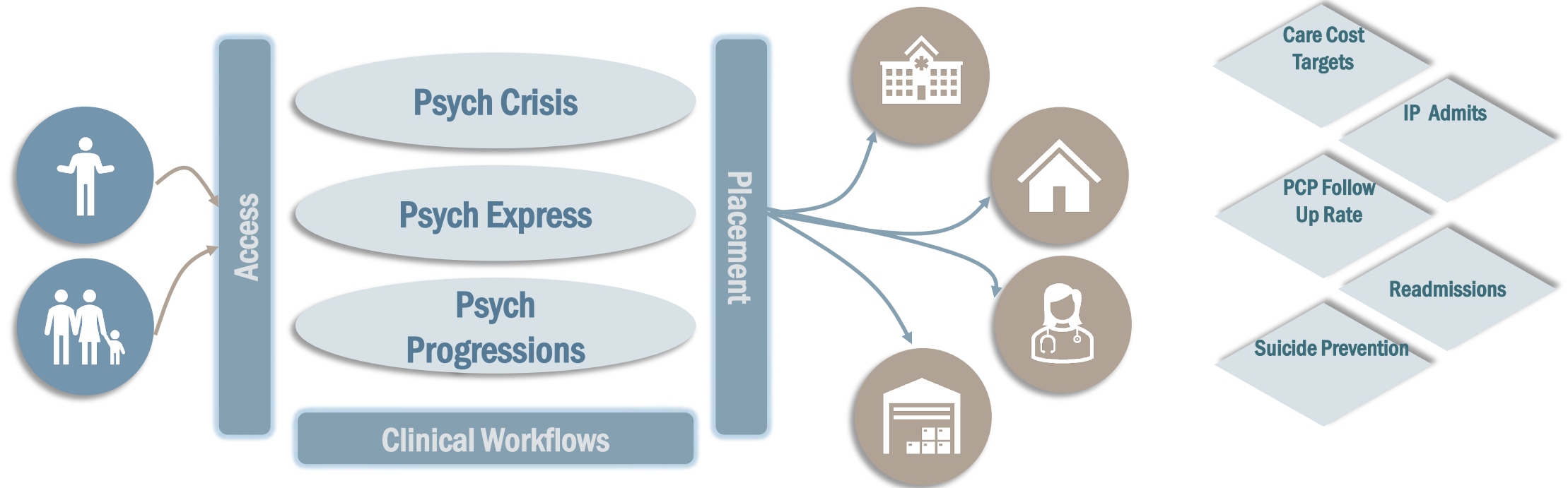
- We will refer only to the best providers and vendors in the market
- We will innovate and provide technology to the entire ecosystem
- We will partner with traditional and new ecosystem partners



MIND 24-7 Services



A New Model for Crisis Services



- Accept all patients
- No restrictions for any service

- Door to clinician time under 15 minutes
- Only necessary services

- Utilize best providers/partners
- Must prepare patients for future success

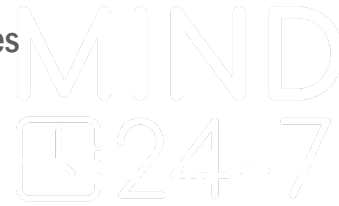
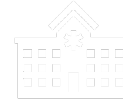
- Outcomes based incentives
- Data-enabled Performance

MIND 24-7 Ecosystem

Human Trafficking Collaborative

Services provided:

- Assessment and coordination of care
- Recommend appropriate placement and behavioral health interventions
- Provide therapeutic interventions from multidisciplinary team members
- Discharge planning: specialized services, providers, and resources



Protocol

- Ecosystem to call 480-680-2355 with referrals
- Walk in to one of our locations

- All locations will admit all trafficking victims to our crisis unit for a 23-hour hold, no exceptions

- During the hold, team members will actively coordinate care with our ecosystem.

- If child does not meet criteria for continued stay, will discharge per our discharge process